
CAPTCHA Code Too Hard to See

Posted by KathrynM - 2008/09/23 05:39

Am I the only one who has massive trouble with the CAPTCHA box? The colors are impossible to see, and I'd think if one were color blind, they'd be invisible.

Is there anyway to make those a bit more clear? Some of the capital letters aren't very obvious. Granted, it's not just here. I have a hard time seeing them period, but hey, I'm not blind.

I know the CAPTCHA doesn't keep out all the bots, but for those it does stop it work. Can we just make it a wee bit easier for the humans who really do want to submit your form?

Kathryn

<http://www.OneMoreBite-Weightloss.com>

Re:CAPTCHA Code Too Hard to See

Posted by sterster - 2008/09/23 06:35

Kathryn,

I know what you mean, sometimes they are impossible to see and I have 20/20. Unfortunately I have not found a way that will allow you to customize the CAPTCHA code Box's. There is not even an option to generate a new code. The only thing that I could think of would be to refresh the webform thus giving you a new code. This would of course need to be done before filling out the form.

I hope this helps a little :unsure:

Re:CAPTCHA Code Too Hard to See

Posted by miked - 2008/09/23 08:13

If you set up an Order Form to use CAPTCHA codes, you will notice that you are able to click it to generate another one.

You can do the same thing on your Web Forms by copying the Javascript off your Order Form. This functionality does not come standard because our Web Forms, by design, do not generate any Javascript.

Hope this helps!

Re:CAPTCHA Code Too Hard to See

Posted by KathrynM - 2008/09/24 05:42

I was hoping someone at InfusionSoft would realize this problem and simply create images that are not so difficult to decipher. There is no way around this otherwise, and yes, if you refresh the page, you get a new code. I actually put text to that effect on my contact page so people wouldn't go crazy with frustration.

Re:CAPTCHA Code Too Hard to See

Posted by miked - 2008/09/24 08:23

Sorry if I was unclear. You do not need to refresh the whole page. If you choose to utilize the Javascript, all the person has to do is click the CAPTCHA image if they can't read it and they will be given another one. Instantly, without a screen refresh.

To allow people to click CAPTCHAs for a new one on your Web Forms:

1. wrap the image within a link

```
(a href="javascript:reloadJcaptcha();"&«&»)IMAGE(/a)
```

2. paste the following Javascript function on the page

```
(script)
function reloadJcaptcha() {
  var now = new Date();
  if (document.images) {
    document.images.captcha.src = "YOUR_APP_URL/Jcaptcha/img.jsp?reload=\" + now;
  }
}
(/script)
```

P.S. for some reason it strips out HTML even in a Code Block, so pretend the above shows valid HTML.

Re:CAPTCHA Code Too Hard to See

Posted by KathrynM - 2008/09/25 06:55

Thank you very much for this! That's far easier than refreshing the entire page. Much appreciated.

Re:CAPTCHA Code Too Hard to See

Posted by hazu - 2009/05/20 22:11

The script doesn't work for me.

Re:CAPTCHA Code Too Hard to See

Posted by JManna - 2009/05/21 08:55

Han,

I believe as of now, this isn't needed. For people to reload the CAPTCHA, they can just click the image. It would be recommended to point that out to visitors.

~Joe

Re:CAPTCHA Code Too Hard to See

Posted by nkkie123 - 2009/05/26 16:21

hazu wrote:

The script doesn't work for me.

it doesn't work on me either.http://storeyourpicture.com/images/signature_brandBuilding.jpg

Re:CAPTCHA Code Too Hard to See

Posted by miked - 2009/05/26 17:40

If it isn't work for you, please post a copy of what you have put on your webpage. I want to see your script because this works fine for me.

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Re:CAPTCHA Code Too Hard to See

Posted by hazu - 2009/06/01 23:49

After body-tag I have:

```
function reloadJcaptcha() { var now = new Date(); if (document.images) { document.images.captcha.src = "https://alura.infusionsoft.com/Jcaptcha/img.jsp?reload=\" + now; } }
```

And in the form I use:

If you cannot read the code click here to generate a new one

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Re:CAPTCHA Code Too Hard to See

Posted by miked - 2009/06/02 19:06

What is the link to your Web Form? I'd like to check out the actual page because your script looks correct.

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Re:CAPTCHA Code Too Hard to See

Posted by hazu - 2009/06/03 06:33

I haven't activated this version the page because it did not work. So I cannot link you to the form.

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Re:CAPTCHA Code Too Hard to See

Posted by hazu - 2009/06/03 06:36

I appreciate your concern about the script. But would it not be better if we request Infusion to use images that are better legible? Am I the only one getting complaints from users?

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